

- in appropriate shred container.
- Send securely (encrypt) when you have to include resident information in an email.
- Engage the screensaver when leaving the workstation unattended.
- Use automatic locks on desktops or any mobile devices. Always remember to log out.
- Ask questions of an individual you don't recognize who is accessing resident information.
- Use minimum necessary standard when accessing PHI.
- Utilize caution when speaking in areas where information may be overheard by others not directly involved in the care of the resident.
- Report all HIPAA concerns immediately to your supervisor, compliance official/officer, privacy officer or compliance hotline.

- Browse residents' records without a valid reason, such as treatment and payment purposes.
- Leave paper on desk or counter that contains sensitive information.
- Post anything about residents, including pictures, on social media.
- Click on links embedded in emails if the sender isn't someone you know.
- Open email attachments from unidentified senders.
- Release anything to outside parties without authorization or approval of privacy officer.
- Text PHI unless through an encrypted system.

