



Fall Event

RESIDENT/CLIENT/MEMBER	AFFILIATE/PROVIDER/CHILDCARE	VISITOR/GUEST	VOLUNTEER
during transfer	From automobile	from automobile	from automobile
from bed	From chair	from bedside sleeping chair	from chair
from chair	From equipment	from chair	from couch
from couch	From play equipment	from couch	from equipment
from equipment/exam table	From/on stairs	from equipment	from/on stairs
from low bed	Unknown-observed on floor/unwitnessed	from/on stairs	unknown - observed on floor/unwitnessed
from mechanical lift	While ambulating	unknown - observed on	while ambulating
from motor vehicle	While running/playing	floor/unwitnessed	while running/playing
from scooter/motorized wheelchair	While walking/standing	while ambulating	while walking/standing
from toilet/commode	Other	while running	other
from wheelchair		while walking/standing	
from/on stairs		other	
in tub/shower/spa			
intercepted fall			
unknown - observed on floor/unwitnessed			
while ambulating to bathroom			
while ambulating with assistive device			
while ambulating with person assist			
while ambulating without assistive device			
while ambulating/standing			
while being supported by caregiver			
while running			
other			



Skin/Tissue

RESIDENT/CLIENT/MEMBER	AFFILIATE/PROVIDER/CHILDCARE	VISITOR/GUEST	VOLUNTEER
abrasion	abrasion	abrasion	abrasion
bite	bite	bite	bite
blister, non pressure	blister, non pressure	blister, non pressure	blister, non pressure
burn	bruise	bruise	bruise
diabetic ulcer	burn	burn	burn
excoriation	diabetic ulcer	diabetic ulcer	diabetic ulcer
KNOWN CAUSE: BRUISE	skin tear/cut	skin tear/cut	skin tear/cut
KNOWN CAUSE: SKIN TEAR/CUT	venous/arterial ulcer	venous/arterial ulcer	venous/arterial ulcer
moisture associated skin damage (MASD)	other	other	other
open lesion			
pressure area, stage 1 only			
pressure injury			
rash			
scratch			
skin desensitization			
UNKNOWN CAUSE: SKIN			
TEAR/BRUISE/ABRASION			
venous/arterial ulcer			
wound			
other			



Medication/Fluid Error

RESIDENT/CLIENT/MEMBER	LOCATION/PERSON NOT APPLICABLE
allergic reaction/known allergy	contaminated solution
contaminated solution	damaged/unusable medication
contaminated/damaged medication	expired drug
damaged/unusable medication	inappropriate disposal of medication
discontinued medication	incorrect narcotic count
drug-alcohol interaction	medication discrepancy not administered
drug-drug interaction	recalled medication
drug-food interaction	unordered medication
drug-non-prescribed drug interaction	wrong label
expired drug	wrong medication/fluid
extra dose/duplication	other
failure to remove patch	
inappropriate disposal of medication	
incorrect narcotic count	
medication not available	
missing narcotic patch	
omission	
pharmacy error	
recalled medication	
transcription error	
unordered medication	
wrong administration technique	
wrong concentration	
wrong dosage form	
wrong dose/strength	
wrong frequency	
wrong label	
wrong medication/fluid	
wrong rate	
wrong resident	
wrong route	
wrong schedule/time	
wrong site	
wrong solution	
other	



Safety/Security/Conduct

RESIDENT/CLIENT/ME MBER	AFFILIATE/PROVIDER/CHI LDCARE	VISITOR/GUEST	VOLUNTEER	LOCATION/PERSO N NOT APPLICABLE
abduction	abduction	abduction	abduction	alleged theft
abuse/assault (physical)-aggressor	abuse/assault (physical)- aggressor	abuse/assault (physical)- aggressor	abuse/assault (physical)- aggressor	bomb threat
abuse/assault (physical)-victim	abuse/assault (physical)- victim	abuse/assault (physical)-victim	abuse/assault (physical)-victim	breach of confidentiality
abuse/assault (verbal)- aggressor	abuse/assault (verbal)- aggressor	abuse/assault (verbal)-aggressor	abuse/assault (verbal)-aggressor	breach of privacy
abuse/assault (verbal)- victim	abuse/assault (verbal)- victim	abuse/assault (verbal)-victim	abuse/assault (verbal)-victim	chemical spill
accidental injury of unknown origin	accidental injury of unknown origin	accidental injury of unknown origin	accidental injury of unknown origin	disaster code
alleged theft	alleged theft	alleged theft	alleged theft	disorderly person
animal bite	animal bite	animal bite	animal bite	equipment breakdown/malfu nction
bedbug infestation	bomb threat	bomb threat	bomb threat	equipment malfunction
bleeding (nose or other)	breach of confidentiality	choking	choking	evacuation code
blood pressure problem	breach of privacy	complaints of chest pain/heart attack	complaints of chest pain/heart attack	fire/fire alarm missing
bomb threat	choking	disorderly person	disorderly person	dentures/dental issue
breach of confidentiality	complaints of chest pain/heart attack	domestic quarrel	domestic quarrel	property damage/vandalis m
breach of privacy	disorderly person	equipment breakdown/malfu nction	equipment breakdown/malfu nction	property lost
carbon monoxide poisoning/alarm	domestic quarrel	fire/fire alarm	fire/fire alarm	sexual aggression/exposu re
choking	equipment breakdown/malfunction	harassment	harassment	suspicious package
complaint of pain	fire/fire alarm	hostage taking	hostage taking	theft/suspected theft



PEER Support Services

complaints of chest	harassment	missing	missing dentures/dental issue	threat of violence
pain/heart attack	hostage taking	dentures/dental issue	motor vehicle accident	other
complaints of dizziness/lightheadedness	ingested/ate non-food item	motor vehicle accident	property damage/vandalism	
complaints of shortness of breath	missing dentures/dental issue	property damage/vandalism	property lost	
complaints of vomiting/diarrhea	motor vehicle accident	property lost	self injury	
confused/disoriented/change in mental status	property damage/vandalism	self injury	sexual aggression/exposure	
damage to property	property lost	sexual aggression/exposure	stalking	
disorderly person	safety policy violation	stalking	suicide	
domestic quarrel	self injury	suicide	suicide attempt	
entrapment	sexual aggression/exposure	suicide attempt	suspicious package	
equipment breakdown/malfunction	stalking	suspicious package	theft/suspected theft	
fire/fire alarm	suicide	theft/suspected theft	threat of suicide	
harassment	suicide attempt	threat of suicide	threat of violence	
hostage taking	suspected theft	threat of violence	unanticipated death of unknown origin	
ingested/ate non-food item	suspicious package	unanticipated death of unknown origin	unauthorized access/trespassing	
lost health record/chart	theft	unauthorized access/trespassing	unauthorized drugs	
missing dentures/dental issue	threat of suicide	unauthorized drugs	unauthorized equipment	
motor vehicle accident	threat of violence	unauthorized equipment	unauthorized person	
motorized scooter/wheelchair accident	unanticipated death of unknown origin	unauthorized person	unauthorized smoking	



PEER Support Services

neglect	unauthorized access/trespassing	unauthorized smoking	unauthorized weapons	
passed out for unknown reasons	unauthorized drugs/alcohol	unauthorized weapons	other	
property damage/vandalism	unauthorized equipment	other		
property lost	unauthorized person			
resident left against medical advice	unauthorized smoking			
safety policy violation	unauthorized weapons			
self injury	other			
sexual aggression/exposure				
Stalking				
suicide				
suicide attempt				
suspected theft				
suspicious package				
theft				
threat of suicide				
threat of violence				
unanticipated death of unknown origin				
unauthorized access/trespassing				
unauthorized drugs/alcohol				
unauthorized equipment				
unauthorized person				
unauthorized smoking				
unauthorized weapons				
other				



Elopement/Wandering

RESIDENT/CLIENT/MEMBER
Elopement from Adult Day Services
Elopement from Adult Foster Care
Elopement from Assisted Living/Personal Care
Elopement from Secured Assisted Living/Personal Care
Elopement from Secured RCF (Oregon)
Elopement from Secured Skilled Nursing/Healthcare
Elopement from Skilled Nursing
Hazardous Wandering during Off Campus Activity
Hazardous Wandering during On-Campus Activity
Hazardous Wandering from Indep. Living/Residential
Hazardous Wandering from In-house Hospice
Hazardous wandering from unsecured AL/PC
Hazardous Wandering/Missing In-Service Member
Missing resident from Independent Living

Diagnosis/Treatment

RESIDENT/CLIENT/MEMBER
adverse reaction
allergic reaction
break in sterile technique
consent issue
delayed diagnosis
delayed treatment
discharge issues
failure to assess resident
failure to report changes/assessment
incorrectly performed treatment
missed diagnosis
no order for treatment
omission
tissue trauma from treatment
unordered treatment performed
wrong diagnosis
wrong resident
wrong treatment performed



Care/Service Coordination

RESIDENT/CLIENT/MEMBER
abandonment by provider/employee
adverse reaction
allergic reaction
billing discrepancy/challenge
consent issue
delay/lack of response to resident condition
delayed diagnosis
delayed treatment
discharge issues
failure to follow Care Plan/Service Plan
failure to follow order
failure to obtain appropriate assistance
failure to properly/timely assess
failure to report changes/assessment
failure to respond to request for service
incorrect treatment performed
incorrectly performed treatment
lateness of provider/employee
left facility AMA (against medical advice)
no show of provider/employee
no treatment order
provider/employee left early
slow/no response to call light
timeliness of response to order
transportation issue/complaint
violation of policy by provider/employee
wrong resident
other

Complaint/Grievance

RESIDENT/CLIENT/MEMBER	AFFILIATE/PROVIDER/CHILDCARE	VISITOR/GUEST	VOLUNTEER
Complaint-Intermediate	Complaint-Intermediate	Complaint-Intermediate	Complaint-Intermediate
Complaint-Major	Complaint-Major	Complaint-Major	Complaint-Major
Complaint-Minor	Complaint-Minor	Complaint-Minor	Complaint-Minor



Environment

LOCATION/PERSON NOT APPLICABLE
air quality - indoor
bed malfunction
bedbug infestation
blocked/obstructed exits/doors
chemical fumes
computer issues
construction issues
elevator malfunction
equipment issue
eyewash issue
fire/smoke condition
improper storage flammables/gases/chemicals
improper storage-equipment
lighting of facility/parking areas
power outage
provision of barrier-free access
telephone malfunction/down
temperature of facility
unsafe condition not posted
walking surface unsafe
water leak/flood
other

Good Catch

RESIDENT/CLIENT/MEMBER	LOCATION/PERSON NOT APPLICABLE
Call/Alert System False Alarm	Call/Alert System False Alarm
Equipment Malfunction or Breakdown	Equipment Malfunction or Breakdown
False Fire Alarm	False Fire Alarm
Incorrect Diet Order - Food or Beverage	Incorrect Diet Order - Food or Beverage
Incorrect or Missing Physician's Order	Incorrect or Missing Physician's Order
Intercepted Fall	Intercepted Fall
Medication Error	Medication Error
Other	Other
Safety Concern	Safety Concern
Scooter/Motorized Wheelchair	Scooter/Motorized Wheelchair



Lab Test/Diagnostic Test

RESIDENT/CLIENT/MEMBER
adverse reaction
allergic reaction
consent issue
delay in test/test not done
delayed critical result
delayed normal result
incomplete documentation/requisition
incorrect image (eg, spine instead of foot)
incorrect label (left, right issue)
incorrect results
incorrectly performed test
lost results/image
quality control issue
results posted to wrong resident
specimen-destroyed/lost
specimen-incorrect
specimen-insufficient
specimen-mislabeled/not labeled
transcription issue
turnaround time issue
uncommented critical values
unlabeled image
wrong resident
wrong test
other

Deficiency by DOH or Above

LOCATION/PERSON NOT APPLICABLE
Deficiency Level F
Deficiency Level G
Deficiency Level H
Deficiency Level I
Deficiency Level J
Deficiency Level K
Deficiency Level L



Infection

RESIDENT/CLIENT/MEMBER
A. Urinary Tract Infection <ol style="list-style-type: none">1. Cath in place with localizing urinary s/s2. Cath in place without localizing urinary s/s3. Cath removed within the last 2 cal days at your facility4. Cath not present or cath removed for > 2 cal days w/in facility w/localizing urinary s/s5. Cath not present or cath removed for > 2 cal days w/in facility w/o localizing urinary s/s (fever)
B. Respiratory Tract Infection <ol style="list-style-type: none">1. Resident has tested positive for influenza2. Resident has fever, influenza is suspected. Testing for influenza is -ve or not performed, there may be a dry cough, but no other signs3. Chest radiograph is -ve for pneumonia or a new infiltrate and the resident is without fever4. No chest radiograph performed or radiograph is -ve for pneumonia or a new infiltrate5. Resident's chest radiograph is +ve for pneumonia or a new infiltrate
C. Gastrointestinal Infection <ol style="list-style-type: none">1. The resident has diarrhea and positive for C Diff.2. Pseudomembranous colitis identified through endoscopic examination, surgery, or biopsy3. The resident w/diarrhea &/or vomiting & lab results are +ve for a pathogen other than C Diff4. Norovirus suspected by Kaplan criteria
D. Skin and Soft Tissue Infection <ol style="list-style-type: none">1. Cellulitis, soft tissue, or wound infection2. Conjunctivitis3. Scabies
E. Device-Related Bloodstream Infection <ol style="list-style-type: none">1. Resident has a vascular catheter used for dialysis access2. Resident has a central line (temporary)3. Resident has an implanted line (port of tunneled line, not used for dialysis)

Covid-19

RESIDENT/CLIENT/MEMBER – reason for testing
admitted from hospital
exposure to COVID-19 positive patient
routine testing of asymptomatic persons
symptomatic



Reportable Request for Medical Record

RESIDENT/CLIENT/MEMBER
High suspicion of lawsuit
Minimal suspicion of lawsuit
Moderate suspicion of lawsuit
other

Concern Report

RESIDENT/CLIENT/MEMBER	AFFILIATE/PROVIDER/CHILD CARE	VISITOR/GUEST	VOLUNTEER	LOCATION/PERSON NOT APPLICABLE
aggression threatening behavior	aggression threatening behavior	aggression threatening behavior	aggression threatening behavior	aggression threatening behavior
animal concern	animal concern	animal concern	animal concern	animal concern
building safety concerns	building safety concerns	building safety concerns	building safety concerns	building safety concerns
decrease in resident's mobility	decrease in resident's mobility	decrease in resident's mobility	decrease in resident's mobility	decrease in resident's mobility
environmental event	environmental event	environmental event	environmental event	environmental event
general safety/hazard	general safety/hazard	general safety/hazard	general safety/hazard	general safety/hazard
help request beyond level of care	help request beyond level of care	help request beyond level of care	help request beyond level of care	help request beyond level of care
hoarding/excessive clutter	hoarding/excessive clutter	hoarding/excessive clutter	hoarding/excessive clutter	hoarding/excessive clutter
medical event	medical event	medical event	medical event	medical event
misdiagnosis	misdiagnosis	misdiagnosis	misdiagnosis	misdiagnosis
other	other	other	other	other
poor diet/eating decreased	poor diet/eating decreased	poor diet/eating decreased	poor diet/eating decreased	poor diet/eating decreased
potential for harm	potential for harm	potential for harm	potential for harm	potential for harm



Employee Event

EMPLOYEE
bite
burn
caught in/on/or between
complaint/concern
COVID-19
electrical current
exposure/inhalation
fall/slip/trip
illness at work
motor vehicle accident
needlestick
other sharps issue
overexertion
resident sexual aggression/exposure
resident unpredictable/aggressive
skin tear/cut
strain/sprain
struck against/contact with
struck by/contact by
other

Missing/Damaged Item

RESIDENT/CLIENT/MEMBER
damaged item
missing item



PEER Support Services

Call Response

RESIDENT/CLIENT/MEMBER	AFFILIATE/PROVIDER/CHILDCARE	VISITOR/GUEST	VOLUNTEER	LOCATION/PERSON NOT APPLICABLE
auto/motorized scooter accident	auto/motorized scooter accident	auto/motorized scooter accident	auto/motorized scooter accident	auto/motorized scooter accident
environmental event	environmental event	environmental event	environmental event	environmental event
fall	fall	fall	fall	fall
fire/fire alarm	fire/fire alarm	fire/fire alarm	fire/fire alarm	fire/fire alarm
hazardous wandering	hazardous wandering	hazardous wandering	hazardous wandering	hazardous wandering
medical event	medical event	medical event	medical event	medical event
misdiagnosis	misdiagnosis	misdiagnosis	misdiagnosis	misdiagnosis
other	other	other	other	other
suicide/suicide attempt	suicide/suicide attempt	suicide/suicide attempt	suicide/suicide attempt	suicide/suicide attempt
theft/alleged theft	theft/alleged theft	theft/alleged theft	theft/alleged theft	theft/alleged theft
unanticipated death of unknown cause	unanticipated death of unknown cause	unanticipated death of unknown cause	unanticipated death of unknown cause	unanticipated death of unknown cause