# Requirements for RL6/PEER

1. All File Submitters and File Managers will need to have access to a computer to enter events and enter follow ups on events. Tablets and handheld devices can be used, but the supported and recommended way to access PEER is via a PC. Full functionality is not available on mobile devices.

2. Assessment of your current hardware is advisable, considering use of computers for other software programs, such as an EMR/EHR to ensure access is available. Assessment of current internet connectivity is also recommended to ensure speed and reliability.

3. Software is hosted remotely by RLDatix; no need for separate server.

4. It is recommended that you have the most recent version of one of the following browsers installed: Google Chrome, Apple Safari OS-X, Mozilla Firefox, or Microsoft Edge.

5. Settings on each computer that accesses PEER will need to be adjusted by your internal IT staff.

6. Internal IT is integral to the roll out of PEER at your organization; the more knowledgeable they are about the software and its requirements, the smoother the on-boarding will be.

7. The majority of IT's involvement will be at the start of PEER and upon doing any software upgrades, which are scheduled far in advance and are not done more than once annually.

8. There may be intermittent internal IT needs for trouble shooting.

9. Internal IT is expected to be first level support for any computer issues, for PEER specific support, please contact PEER@fsainfo.org if you are a PCRRG member, or durbin@fsainfo.org if your organization is not a PCRRG member.

10. In the event that the internet is down at your organization, we provide a paper form that can be found on both the FSA website and within the PEER Resources icon in PEER. We suggest having a few forms printed out so that if there is an outage, events can be recorded manually and later entered into PEER once the internet is working again.